

# Mutungi W. Stephen

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## Profile

I am a seasoned Systems Integration expert and developer with great array of skills in web services, WSDL, SOA approach, XML, Oracle PL SQL, SOAP and Java programming and mobile development. I have a rich and great exposure in CRM Integrations with different Bank systems such as Core Banking system, Credit system, Insurance system, ATM systems, Mobile Banking etc. My current work involved Real-Time Integration between core banking system and KRA's CRSS(Cash Receipting system) and also Real-time integration between Siebel CRM and the ATM system for operations such as card blocking, PIN Resetting etc. I am Siebel CRM Developer, with training and assignments in Lisbon – Portugal for a major Telco company in Kenya. I greatly believe in smart solutions which resonates professionalism and quality work in the field of Software Development, integrations and generally provision of simple solutions to complex problems.

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## Technical skills

### Systems Integration

- Proficient in systems integration using : SOAP,WSDL,XML,PLSQL WEB SERVICES,JAVA etc

### Database Systems

- ORACLE,MS SQL,PL SQL, T-SQL development environment.
- DBA(Database Administration) – in oracle 10g/11g

### Systems Administration

- Proficient in System's administration in : REDHAT LINUX SERVER, FEDORA,UBUNTU,IBM AIX.
- Attended IBM AIX Power 6 & 7 Performance Tuning and Virtualization Training

### Systems Development

- Good Programming skills with: Java, C/C++, PHP, Oracle PLSQL, shell scripting, ASP, JSP

### Enterprise Applications

- Siebel CRM – as a CRM Developer with training and implementation in Lisbon , Portugal for a major Telco company in Kenya
  - Oracle ERP
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## Web Development Applications

- ([www.stevemutungi.com](http://www.stevemutungi.com)) – for the full portfolio

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## Experience

### Senior Software Engineer

2010 – Present

*SevenSeas Technologies Group – Westlands, Nairobi, Kenya*  
Building enterprise solutions (Business Intelligence, Oracle Siebel CRM, Middleware for integration) that are used by Financial, Telecomm and Government sectors.

2009 – 2010

### Systems and Integrations Developer

*Equity Bank Ltd – Nairobi, Kenya*  
Building enterprise solutions to be used by the Bank.

Development and implementing of Integrations. These include systems integration between Siebel CRM and ATM system, Insurance system, Credit Automation System. A Real time integration between Kenya Revenue Authority and the Core banking system.

Implementation of the corporate website for the bank.

Implementation of an enterprise system for TEA management

### Systems Developer and Administration

2008-2009

*Cellular Solutions Ltd – Nairobi, Kenya*  
Building of corporate intranet solutions with collaboration with Bitrix solutions from Russia. Bitrix is a fully fledged intranet solution with AD integration, collaboration features, projects management, communications modules etc. My task was to customize the intranet solutions to customers requirements, extending the modules and developing new ones etc.

Development of SMS solutions, Database administration tasks, System administration tasks and networking personnel

### Web Development and Designer

2007

*ICT KENYA (Information Convergence Technologies) – Nairobi, Kenya*

- Designed a web portal for stock market data where investors logs in and checks the real time trading prices for the Nairobi Stocks Exchange prices, with trending and charting features..

*KBC(Kenya Broadcasting Corporation) – Nairobi, Kenya*

Designed a website for the KBC and some internal web based applications and automation of various departments.

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## Education

**Celfocus and Novabase Company – Lisbon Portugal (Siebel CRM Implementation for A Major Telco company), with Integrations via TIBCO SOA Middleware Solution**

2010

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<b>Kenya Institute of Management - Diploma in Project Management</b>	2010-2011
<b>Institute Of Software Technologies – Diploma in Oracle development and Database Administration for 10g/11g</b>	2009-2010
<b>Institute of Software Technologies – Linux Essentials and Administration - Redhat</b>	2009-2010
<b>Jomo Kenyatta University of Agriculture &amp; Technology(JKUAT) – Kenya –Bsc. Computer Science</b>	2006 – 2009
<b>Infotech Technologies</b> <i>Nairobi , Kenya</i>	2006 –2007
<ul style="list-style-type: none"> <li>• Hardware &amp; Software – <b>A+</b></li> <li>• Networking essentials and Admin – <b>N+</b></li> <li>• Linux Essentials and Administration</li> </ul>	

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#### **Affiliations & Interests**

- 2008 IEEE Engineering Exhibition 1<sup>st</sup> Prize winner – for the development of a mobile application with SMS capabilities
- Built a Business Intelligence application for the prediction of share prices on the Nairobi Stocks Exchange which used Time series, Regression algorithms to uncover hidden strategic information that is useful to shareholders, investors and strategic management as my final year Bsc. Computer Science course work.
- Participated in 3 events for the Standard Chartered Nairobi Marathon for the years 2006,2008 and 2009. Also partipated in the Safaricom/Dettol Heart Run marathon to help people with Heart conditions and complications.

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#### **Referees**

- **Peter Muya – Enterprise solutions Architect – Seven Seas Technologies**  
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- **Rob Ashley – Business Development Manager – Cellular Solutions Ltd**  
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- **Symon Ndirangu – C.E.O. – ICT Kenya Ltd**  
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